

MANAGEMENT POLICY

The Committee of the Integrated Management System, aware of the importance of respect for the environment and the relevance for the company to meet the needs and expectations of our customers, adopts an Integrated Management System, called **OSIMS**, for the activities of "**Services related to information technologies in open-source environments**" that defines and disseminates to all levels of the Organization based on the requirements established by the standards **UNE EN ISO 9001: 2015** and **UNE EN ISO 14001: 2015** structured around this policy, therefore we are committed to:

- Promote the training and awareness of our staff, as well as communication with suppliers through the sending of communications. Establishing a plan of formation and information, planned and permanent.
- Integrate suppliers and indirect distribution channels into the commitment of quality, with the aim of integrating as an additional element of the service chain, consolidating the relationship as a principle of mutual collaboration in the development of common interests.
- The culture of optimum customer service and the protection of the environment must be a conviction and the frame of reference to be permanently taken into account by each one of the company's people, in order to foster stable and lasting relationships with current clients and new customers.
- Plan our activities in such a way as to ensure the prevention of pollution and in turn ensure the continuous improvement of the management system.
- Compliance with the current environmental legislation, which is applicable for activity reason.
- We also undertake to comply with the legal and regulatory requirements applicable to our services and products.
- Minimize the environmental impact of our activities with special emphasis on the control of our consumption and the management of generated waste, both hazardous and non-hazardous.
- This policy is the frame of reference to ensure the establishment and review of the objectives of the management system, we will direct our efforts to control and correct nonconformities, by identifying and taking actions for continuous improvement both our management system Quality and environment,
- We are committed to ensuring that this Policy is understood, implemented and maintained at all levels of the Company, and that documentary evidence of compliance is kept. Likewise the present Policy will be maintained and revised periodically, communicated to all the personnel and made available to the public.

General Management